

Grievance Mechanism

Offshore wind farm projects **Bałtyk 1, 2 and 3**

WHAT IS IT?

The Grievance Mechanism is a process for assessing and resolving complaints from stakeholders if negative impacts of Projects' activities have occured. It applies to all activities and stages of the investments.

WHAT IS THE PURPOSE?

Grievance mechanism provides the tools to address complaints and grievances in accessible and transparent manner.

WHAT CAN BE THE SUBJECT OF A GRIEVANCE?

Complaints and grievances may relate to damages, injuries or concerns related to Projects' activities, observed incidents or violations.

WHO AND WHEN CAN USE IT?

Any local stakeholder who deems to be negatively affected by the Projects. A complaint or grievance can be made at any time.

IS MY DATA CONFIDENTIAL AND ANONYMOUS?

The grievance may be submitted anonymously. If personal data is provided, it will not be shared with others without written consent.



Step 1Grievance

Send an electronic form available on baltyk123.pl/en

or

Place the paper form in the box located:

- · at the construction office in Peplino,
- · at the construction office in Ledowo-Osiedle,
- at our Local Information Point in Łeba, 88/8 Kościuszki St.

Step 3

Process of the grievance

The handling process varies depending on the type of complaint, the initial assessment and the complexity of the case.

Step 5

Follow-up and monitoring

If a mitigation measure is identified, the investor shall implement it.



Step 2Registration

The investor will confirm receipt of the grievance.

Step 4 Result

The investor will communicate the outcome in a response. The timing of the response will depend on the nature of the grievance.



Form

Date of grievance:

Full name Please note: you can remain anonymous or request not to	
disclose your identity to a third party without your consent.	☐ I wish to raise my grievance anonymously.☐ I request my identity not to be disclosed without my consent.
Contact information	☐ By post:
Please note: mark how you wish to be contacted.	
	☐ By telephone: ☐ By e-mail:
Preferred language for communication	Polish
	☐ English
Description of grievance	
What happened? Where did it happen? Who did it happen to? What are the consequences?	
Date of incident	One time incident/grievance
	Happened more than once how many times, over what period?
	☐ Ongoing (currently experienced problem)
Anticipated solution to the problem	