

Grievance Mechanism

Offshore wind farm projects
MFW Bałtyk I, II, III

What is it and what is the goal?

The Grievance Mechanism is a process for assessing and resolving complaints from stakeholders if negative impacts of Projects' activities have occurred. It applies to all activities and stages of the investments.

Its purpose is to provide the tools to address complaints and grievances in accessible, fair, effective and timely manner.

Is my data confidential and anonymous?

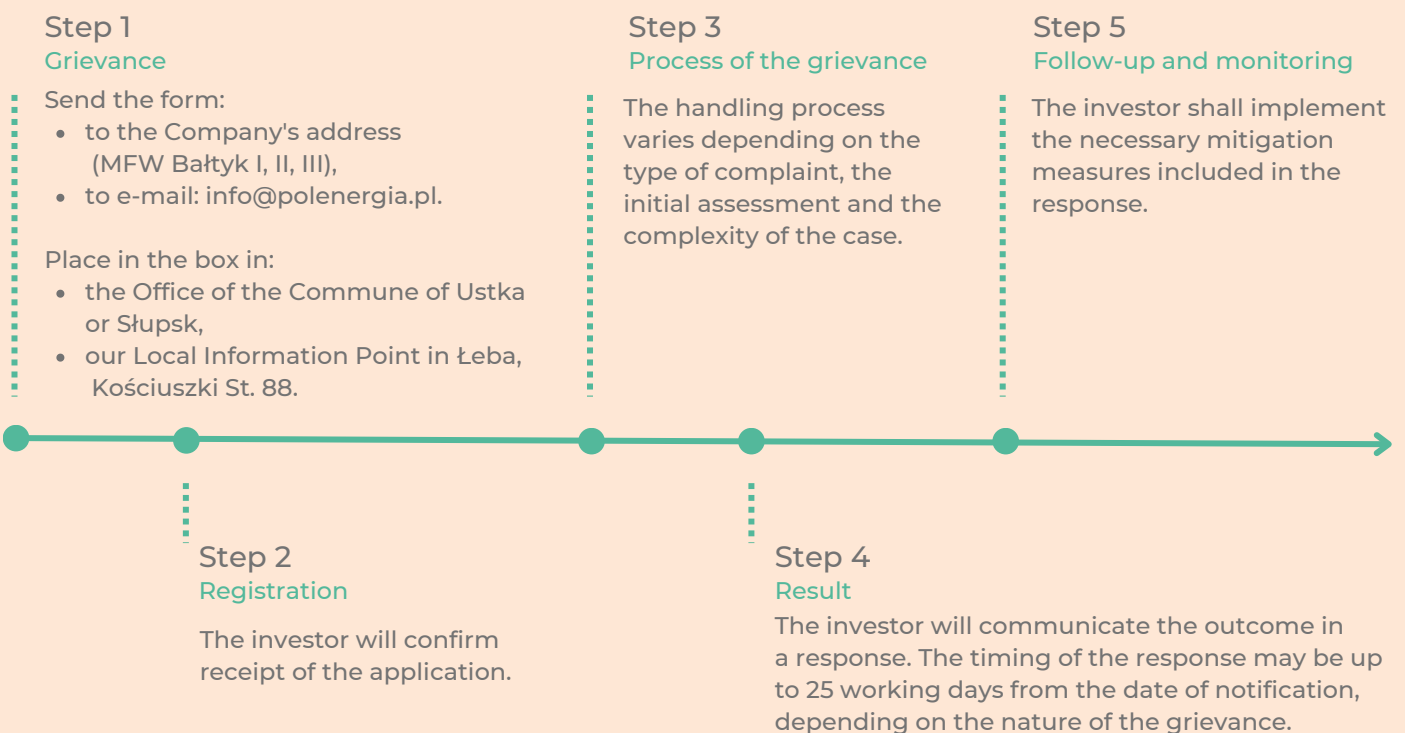
The grievance may be submitted anonymously. If personal data is provided, it will not be shared with others without written consent.

What can be the subject of a grievance?

Complaints and grievances may relate to damages, injuries or concerns related to Projects' activities or observed incidents or violations.

Who and when can use it?

Any local stakeholder who is negatively affected by the Projects. A complaint or grievance can be made at any time.



Form

Date

Full name

Note: you can remain anonymous if you prefer or request not to disclose your identity to the third parties without your consent

- I wish to raise my grievance anonymously.
- I request not to disclose my identity without my consent

Contact information

Please mark how you wish to be contacted (mail, telephone, email)

- By Post: Please provide mailing address

- By Telephone: By E-mail

Preferred language for communication

- Polish Kashubian
- English

Description of Grievance

What happened? Where did it happen? Who did it happen to?
What are the consequences?

Date of incident/grievance

- one time incident/grievance _____
date
- happened more than once _____
how many times?
- ongoing (currently experiencing problem)

What would you like to see happen to resolve the grievance issue?